



**zoom**  
**WEBINAR**  
WITH GNTV MEDIA MINISTRY

## Contacting Tech Support

GNTV Tech Support can help you  
get connected and vote easily!

For help with Zoom, see our help resources at  
**[gntv.info/zoom](https://gntv.info/zoom)**  
or call or text GNTV's Tech Support Team at  
**(478) 216-7709**

### Be Prepared for your Tech Support Call

To get your Zoom conference experience running smoothly as soon as possible, please be prepared with the following information:

1. What device are you using? (PC, Mac, iPhone, Android, tablet, etc.)
2. Describe the nature of the issue.
  - Trouble seeing video
  - Trouble hearing audio
  - Difficulty accessing the Zoom Webinar

Please be prepared to answer questions to help GNTV diagnose and solve the issue.